

Education Terms & Conditions Apply

General Payment Terms

- All education prices include our overhead, staffing and material costs.
- Please note that the payment for all courses is taken at the time of booking.
- Meltdowns is striving to build a greener future and therefore would appreciate the payment to be made online, thank you.

BACS Details:

HSBC Business Account: The Meltdowns Studios Limited

Account: 11 57 07 57 & Sort Code: 40 38 02

Swift: MIDLGB2110L

IBAN:GB80MIDL40380211570757

HSBC Bank Plc Ramsgate, 1 High St, Ramsgate, Kent, CT11 9AD.

- We can accept payments by Mastercard, Maestro and VISA.
- Cheques should be made payable to The Meltdowns Studios Ltd.
- Payments are to be made in £ sterling only.
- Our payment terms are net.
- All courses of two days in length (or more) will offer one free bursary place per course to art students. Please note that places will be awarded to the successful students following an application process. Only one free place per person.

If We Cancel

- In the event of Tutor absence where a suitable substitute can not be obtained, the session will be cancelled giving 24 hours notice where possible and an alternative date will be negotiated.
- In the event of an alternative cancellation by us, for example if the minimum number of bookings required to financially cover the activities has not been met, payments will be transferred to an alternative session where appropriate or refunded. Individuals will be informed giving 48 hours notice where possible.
- If refunds are made, these will be processed using the same payment method used when originally making the booking.
- If you have secured travel or accommodation arrangements prior to the course start date and the session is cancelled and therefore rescheduled to an alternative date, Meltdowns will not be able to cover reimbursement of these costs.

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If You Cancel

- If you cancel your place for a course once payment has been taken a cancellation fee will be incurred. If this occurs up until one month before the course start date an administration charge will be levied of £10.00 for all sessions shorter than 1 day in length, and £25.00 for all courses over and including 1 day. If this occurs within one month of the course start date a 50% cancellation fee (payable on the full amount) will be issued, if this occurs within two weeks of the start date the cancellation fee increases to 75% and within one week this will be 100%.
- If refunds are made, these will be processed using the same payment method used when originally making the booking.
- If you are unable to attend a day of either Stage 1 or Stage 2 of the bronze casting programme due to illness or unforeseen circumstances, please notify us as soon as possible. Your piece will be used as demonstration model where possible to ensure that you do not fall behind the rest of the group.

Personal Tuition

- Cancellation of Personal Tuition sessions (including independent courses scheduled outside the main advertised programme) once dates have been agreed, will incur a 10% cancellation fee (payable on the full amount) to cover administration costs related to the project and to offset loss of earnings as a result of the days being booked out in advance.
- Payments stages for Personal Tuition will be agreed with each student individually.